



newsnotes

CFCU COMMUNITY CREDIT UNION
QUARTERLY NEWSLETTER

Summer 2021

Let's Celebrate Community with Summer Events!

CFCU DOWNTOWN ITHACA SUMMER CONCERT SERIES

When:

Every Thursday from 6pm – 8pm
From July 8 – September 9, 2021

Where:

Bernie Milton Pavilion on the
Ithaca Commons. *Concerts will be in person
again with some COVID precautions.*

For more info and the line-up, VISIT:

downtownithaca.com/summer-concert-series

We cannot wait to see you there!



OTHER UPCOMING CFCU EVENTS

- **CFCU Day at the Hanger Theater** July 9
- **Shred Day – Ithaca Mall** July 10
- **Shred Day – Route 281 Branch in Cortland** July 17
- **Shred Day – Tops Plaza Waterloo Branch** September 18

*This is not the full list of events,
visit our **events page** frequently
to learn more about other
events for our members, like
golf days which we are still
in the process of planning!*

mycfcu.com/events

COLLEGE PREPPED



Clear guidance and **flexible funding** for educational needs.

A private student loan solution with your best interest in mind. Learn more at mycfcu.com/studentloan.



Joe During, Honored with Title of Director Emeritus

The title of Director Emeritus is intended to honor retiring Board members who have: successfully served their term(s) on the Board, made significant contributions to the Board and/or CFCU Community, and actively participated with the Board.

The Board has voted to honor Joe During with this title posthumously. He is the first CFCU Board member to be given this recognition. Before his passing in January, Joe served 18 years on CFCU's board and brought so much knowledge and positivity to the organization. Joe's service, experience, and care were invaluable. He effortlessly connected with and advocated for our community and CFCU staff. We are truly grateful that Joe was a part of the CFCU Team/Family. He was an inspiration and leaves a legacy of humor, kindness, and genuine community support that will live on.

Watch out for Scammers Claiming to be from Your Bank

Your phone rings and you see your bank's name in the caller ID so you answer.

The caller says they're from the institution's customer service department and that there is a problem with your account that needs immediate attention, but you get nervous when they start asking for personal things like your PIN or account password. What should you do?

Hang up because it's probably a scam in which the caller is using caller ID 'spoofing,' where they use technology to disguise the number they are calling from and make it look like the name and number of your bank.

This scam is designed to trick you into divulging important information that could be used to drain your account or be used to sell to crooks.

Knowing danger signs to look for and staying alert for phone or email scams can keep your money safe from crooks.

Here are some important things to know and do if this should happen to you:

- **Financial institutions won't contact you out of the blue unless there is a major problem**, and they won't ask for your account number, password or PIN. Don't give them out even if the caller threatens penalties.
- **If you have even a small suspicion that the call is a scam, hang up.** Look for the toll-free number on the back of your bank card or look up your branch's official phone number and call it. Tell the customer service representative who answers what happened and ask if there is really a problem with your account.
- **The same thing can happen via email or text.** If someone claiming to be your bank asks for personal information don't call any included number or click on any link in them.



Holiday Closures

Independence Day – Monday, July 5
Labor Day – Monday, September 6