



# Instructions for Forgot Password

**Thank you** for choosing to use our Digital Banking. This safe, secure, and easy to use system will allow you to access your accounts and so much more! Within Digital Banking you'll find great conveniences like our Bill Pay, PopMoney and Spending Tool, all free for you to use!

To start, go to [mycfcu.com](http://mycfcu.com). On the 'Banking Login' area of the page, follow the steps below to reset your password.

## Resetting Your Password:

1. Click "Forgot Password" located underneath the login box.
2. Complete the requested fields displayed on the screen, User ID, SSN/EIN, and email address on file.
3. Complete the prompted verification process, this will require your current phone number.
4. Once your identity has been verified, create a new password.
5. You are all set and can now login to Digital Banking from your mobile device, tablet, or desktop!

## Now that you've logged into Digital Banking You Can...

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|-------------------------------|---|
| 1. Re-Enroll for eStatements* | 4. Sign up for Bill Pay                           |
| 2. Utilize PopMoney           | 5. Try out CFCU's Spending Tool                   |
| 3. Sign up for Alerts         | 6. Apply for a Loan, Mortgage, or Deposit Account |

\* eStatements are required for Electronic Checking accounts to avoid a monthly statement fee.

*Please call 607-257-8500 or email [contact.us@mycfcu.com](mailto:contact.us@mycfcu.com) with any questions. We will respond to your inquiry within one business day.*